Sublimation Variation Notice & Customer Agreement



SUBLIMATION VARIATION

Customers are to read and acknowledge our color variation policy. This policy states that the Knotwood sublimated finishes are designed to mimic natural wood, and like real wood, color variations and unique characteristics can occur. Please reference page two of this terms and conditions document for acceptable examples of variations.

CUSTOMER AGREEMENT

By placing this order and/or paying for these items, I agree that I have checked all color and/or profiles, and that all quantities are correct. I understand this order will be manufactured to the details on this order and once accepted, changes cannot be made.

Please note that once any cuts or changes are made to the Knotwood item(s) in this order you have received, you formally take ownership and responsibility for the item(s). No refund or exchange will be offered if any changes to the length or condition of the item(s) are made. There will be no refunds for manufactured products or kit items.

Please do not finalize starting dates for installation until after the goods have been delivered and checked. Full Terms and Conditions of Sale for Knotwood are available upon request.

CONTACT

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Acceptable Examples of Variations in Western Red Cedar:







Angle Internal:



Bottom of Cladding & Decking:



Film Crease:



Film Seam Line:



Hanging Hole:



Image Distortion:



Pattern Variation:



Taped Ends:



Vacuumed Film Ends:

