

KNOTWOOD

Sublimation Variation Notice & Customer Agreement

SUBLIMATION VARIATION

Due to the nature of the sublimation process, color variation and some blemishes will occur. This unique product is designed to mimic real wood, so there will be color and image inconsistencies. Not every piece is designed to be exactly the same. See example images.

CLAIMS AND RETURNS POLICY

Refer to our Terms and Conditions of Sale, in your “Knotwood Authorized Distributor Agreement – USA”, for all claims and returns for a full explanation.

CUSTOMER AGREEMENT

By placing this order and/or paying for these items, I agree that I have checked that all color and/or profiles and quantities are correct. I understand this order will be manufactured to the details on this order and once accepted changes cannot be made.

Please note that as soon as you have cut or made any changes to the Knotwood item(s) that you have received, you formally take ownership and responsibility for the item(s). No refund or exchange will be offered if any changes to the length or condition of the item(s) have been made. There will be no refunds for manufactured products or kit items.

Please do not finalize starting dates for installation until after goods have been delivered and checked.

Full Terms and Conditions of Sale for Knotwood are available upon request.

CONTACT

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ACCEPTABLE EXAMPLES OF VARIATIONS IN WESTERN RED CEDAR:



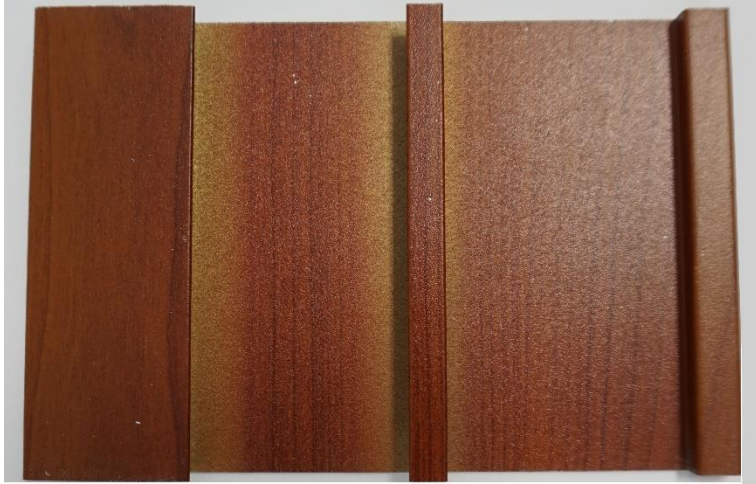
ANGLE INTERNAL:



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BOTTOM OF DECKING:



FILM CREASE:



FILM SEAM LINE:



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HANGING HOLE:



IMAGE DISTORTION:



PATTERN VARIATION:



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TAPED ENDS:



VACUUMED FILM ENDS:

