



Knotwood Pty Ltd

Australian Warranty
Maintenance Document

Maintenance

Why

Knotwood is a low maintenance, not a no maintenance product. Maintenance protects your investment and keeps your Knotwood product looking it's best for longer.

Over time, exposure to the elements (UV, salt, pollution) will cause the finish to show signs of weathering like chalking, reduced gloss levels and minor discolouration. Regular cleaning will help reduce these effects and remove harmful contaminants.

How

For the best result cleaning should take place when the coated surface temperature is below 25°C and not in direct sunlight.

Hose all surfaces to remove any loose residue. For caked-on deposits, soak before gently rubbing with a wet sponge. Please note pressure washing is not recommended.

The best method of cleaning is by regular washing with water and a pH neutral detergent. All surfaces should be gently cleaned down using a microfibre cloth, sponge, or a soft bristle brush.

Afterward all surfaces should be thoroughly hosed with fresh water to remove any residue.

When

Cleaning needs to start as soon as your Knotwood product is installed. Care should be taken to ensure concrete, plaster, paint splatter, sealants and sunscreen are removed immediately, before they have a chance to dry.

Do not use thinners, turpentine, white spirits, citrus based cleaners, cutting compounds or other abrasive cleaners as they remove layers of the finish from the surface which leads to an acceleration of the weathering process.

We recommend you only use Isopropyl alcohol (IPA) or methylated spirits, then immediately wash the area down with water and a pH neutral detergent and hose off with fresh water. This should not be attempted in direct sunlight or when the surface temperature is above 25°C. Prior to use, test the suggested chemicals in an unseen area to make sure there is no change in colour or damage to the surface.

Frequency

Under normal urban or rural conditions (low salt and pollution) cleaning should be scheduled at a minimum of 12 months.

In coastal areas and industrial areas cleaning should be scheduled more frequently at a minimum of six months.

Sheltered areas are more at risk than exposed areas because wind-blown salt and pollutants are not cleaned off the surface when it rains. These areas should be inspected and if necessary, cleaned on a more regular basis.

Please refer to the below recommended cleaning schedule. The table below is based on AS 4312 and is used to describe the environment type.

Category	Corrosivity Level	Environment Example	Minimum Cleaning
C1 & C2	Very low & low	Non-hazardous. arid, inland,	Every 12 months
C3	Medium	Typical. Urban.	Every 12 months
C4	High	Swimming pools / light industrial	Every 6 months
C4	High	Coastal (without salt spray)	Every 6 months
C5-M	Very high marine	Beachfront / marine	Every 3 months
C5-1	Very high industrial	Heavy industrial	Every 3 months
T	Tropical	High humidity, long periods of wetness	Every 3 months

